

International Joint Forum meeting in Sofia

Bulgaria will hold the Presidency of the Council of the European Union during the first six months of 2018. It is therefore timely that Opera Europa should be presenting its first event on Bulgarian soil during this period. Sofia National Opera, under the stable and progressive direction of Plamen Kartaloff, has been a long-term member of our association, and we welcome the invitation to visit this fine capital city. This International Joint Forum offers an opportunity for four of our specialist groups to interact and share experiences and ideas on key questions about implementing change in opera management and leadership. We will also draw on their collective expertise to perfect our benchmarking exercise.

On the final day, Saturday 24 March, there will be a special excursion to the magnificent and historic Rila monastery hidden in the mountainous country south of Sofia, where we may experience the legendary hospitality of the monastic community which lives there.

BF Business & Finance **HR** Human Resources **MC** Marketing & Communications **TP** Technical & Production

Thursday 22 March 2018

13.00	Pre-registration for guided tour of Sofia's historical centre
14.30	Registration opens
15.30	Welcome by Plamen Kartaloff (Sofia), the Mayor and the Minister of Culture
16.00	Introduction to the Joint Forum meeting by Nicholas Payne
16.15	Keynote address on Change management with Lars Sudmann, Consultant
17.30	Presentation of Opera Europa members mapping
	Ends at 18.00
19.00	<i>Nine brothers of Yana</i> Opera by Luybomir Pipkov Reception at intermission in VIP Hall (1st balcony)
	Post-performance party at La Cathedrale



Sofia National Opera

Friday 23 March 2018

09.00	Registration opens
09.30	Quality management / Lean management Timo Tuovila (Helsinki) and Nicholas Payne
10.30	Coffee break
11.00	H RTP Analysing staffing and productivity – benchmarking Led by Jane Crowther (London ROH) and Frans Huneker (Amsterdam)
	BFMC Budgeting box office revenue With Myriam Coplo (Paris), Marc Scorca (OPERA America) and Hristina Staneva (Sofia)
12.30	Lunch at Hamburguesa / The Cathedral
14.00	The evolution of leadership styles: the future of work Led by Marc Scorca (OPERA America)
15.30	Coffee break
16.00	BFMC Analysing sales data – benchmarking Led by Mathieu Jouvin (Brussels) and Agusti Filomeno (Barcelona)
	H RTP Staff exchange pilot scheme Led by Bob Brandsen (London ROH), Joke Manson (Amsterdam) and Vera Petrova (Sofia)
17.15	HRMC Internal communications: how to bring the company’s vision through corporate culture – how do we get the whole company to share the same values? Led by Plamen Kartaloff (Sofia)
	BF Analysing income and expenditure – benchmarking Led by Mathieu Jouvin (Brussels)
	TP Guided tour of the Theatre
19.00	Lakmé by Léo Delibes Intermission reception in VIP Hall (1st balcony)

Saturday 24 March 2018

08.30	Registration opens
09.00	MC Discussion on future meetings and initiatives
	BFHR Discussion on future meetings and initiatives
	TP Discussion on future meetings and initiatives
09.45	Harassment #metoo Led by Petra Kron Forsling (Stockholm), Sue Janne Alsaker (Bergen) and Charmaine Goodchild (Brussels)
10.45	Conclusions Bus to Rila Monastery
13.00	Lunch
14.30	Visit of the Rila Monastery and museums
16.00	Bus to Sofia National Opera or to airport (arrival by 18.30)
19.30	Specialist Forum dinners



Rila Monastery

Practical information

Sofia National Opera

30 Dondukov Blvd
ul. 'Vrabcha'
1000 Sofia,
Bulgaria

Registration

Conference registration includes participation at all sessions and social events, as well as a ticket to each performance of your choice.

Rates

		as of 15 February	
Members			
▪ first participant	€130	€180	
▪ additional participants	€115	€150	
Non-members			
▪ first participant	€250	€300	
▪ additional participants	€200	€250	

Getting there

Sofia National Airport is well connected with European cities, with international airlines, Bulgaria Air and Wizz Air and Ryanair flights.

Sofia Metro Line 1 connects Sofia Airport to the city centre. Sofia National Opera is then a 12 min walk from Serdika station. Sofia National Opera is a 20 min taxi ride from the airport.

Accommodation

Sofia National Opera has negotiated special rates with these 2 hotels within walking distance of the opera house. Prices include breakfast. Please mention Opera Europa when booking.

COOP HOTEL ****

30 Iskar street
tel. +359 895 691 791
info@coophotel.bg
Single room: €52
Double room: €62

SITY HOTEL ****

6 Stara planina street
tel +359 2 915 1500
reservations@sofiasityhotel.com
Single room: €76
Double room: €86

