

**Human Resources Forum
Teatro alla Scala, Milan
4-6 May 2023**

Programme

Thursday 4 May – Teatro alla Scala – Via Filodrammatici 2 – 20121 Milano

13.30	Registrations open (Foyer)
14.00	Welcome by Dominique Meyer, the HR steering group and Opera Europa (Ridotto dei Palchi)
14.45	La Scala inclusivity project – led by Andrea Notarnicola (Newton Consultant) & Tutor team (Ridotto dei Palchi)
15.30	Coffee break (Bar Ridotto delle Gallerie)
16.00	Internal Communications – Update from Hungarian State Opera, followed by discussion (Ridotto delle Gallerie)
17.00	End of sessions, depart from theatre to visit the Last Supper
17.45	Visit of Last Supper
20.00	Forum Dinner at Pane e Vino Largo Carrobbio 4, 20123 Milano

Friday 5 May – Laboratori Ansaldo and Teatro alla Scala, Ridotto delle Gallerie

09.30/ 12.00	Guided visit of the workshop space Laboratori Ansaldo (meeting at 9.00 at Tram No 14 Stop 'Duomo')
13.00	Lunch in canteen of La Scala
14.15	Comparing data and benchmarking for HR – Polly Dufton (London ROH)
15.00	HR in Italy – Presentation by la Scala – followed by a moderated Q&A with Paolo Bruno (Bologna)
15.45	Coffee break
16.15	Creating a safe work environment – from Code of conduct to leadership training led by Sanneke van Breemen (Amsterdam), Inga Navickiene (Vilnius) and Catherine Tanneau (Variations International)

17.15	Applying the code of conduct throughout your company: Break-out sessions
18.00	End of sessions
20.00	Lucia di Lammermoor Directed by Yannis Kokkos and conducted by Riccardo Chailly, with Boris Pinkhasovich, Lisette Oropesa, Juan Diego Flórez, Leonardo Cortellazzi and Ildebrando d'Arcangelo

Saturday 6 May – Teatro alla Scala, Ridotto delle Gallerie

09.15	Registration opens (Foyer)
09.30	Changing careers in opera: Presentations of Opera 360 at Royal Welsh College of Music & Drama by Hazel Province, and Opera Europa's Opera Management Course by Karen Stone
10.30	Coffee break (Bar Ridotto delle Gallerie)
11.00	Working session on shared values of the HR forum, led by Steven Foulston (Ridotto delle Gallerie) & Conclusions
12.00	House Tour
13.00	End of meeting
13.30	Closing lunch
Evening	Andrea Chenier, directed by Mario Martone and conducted by Marco Armiliato, with Yusif Eyvazov, Ambrogio Maestri, Sonya Yoncheva and Francesca Di Sauro