

## Job Description

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|---|--|--------------------|---------------------|
| <b>Job title:</b>   | Stage Maintenance<br>Consultant/Specialist | <b>Name:</b>       |                     |
| <b>Section:</b>   | Stage Maintenance                          | <b>Department:</b> | Facility management |
| <b>Supervisor:</b>  | Facilities Management Manager              |                    |                     |
| <b>Purpose:</b>   |  |                    |                     |
| <p>To provide specialist advisory and technical support for all theatre maintenance and operations systems at the Royal Opera House, Muscat, ensuring the highest standards of safety, quality and operational efficiency. The role involves reviewing systems, providing technical recommendations, supporting decision-making, and improving the sustainability and efficiency of the theatre's systems.</p>  |  |                    |                     |
| <b>Duties:</b>  |  |                    |                     |
| <ul style="list-style-type: none"> <li>● Providing specialized engineering consultancy to improve the performance of complex stage systems (mechanical, electrical, and control systems).</li> <li>● Analyzing technical performance of systems, identifying weaknesses, and proposing short term &amp; long-term improvement solutions.</li> <li>● Providing technical input on the design or modification of stage systems to ensure compliance with the latest international standards for theatres and opera houses.</li> <li>● Supporting technical feasibility studies for projects related to upgrading or replacing stage systems.</li> <li>● Reviewing the reliability levels of stage systems and proposing plans to improve operational efficiency and reduce failures.</li> <li>● Analyzing downtime and failure data and providing recommendations to enhance operational performance.</li> <li>● Providing recommendations to improve system readiness before and during performances.</li> <li>● Advising on lifecycle management of stage equipment.</li> </ul> |  |                    |                     |

- **Assessing the condition of technical assets and proposing condition-based replacement or upgrade plans.**
- **Supporting the development of critical spare parts strategies.**
- **Reviewing long-term maintenance plans from a consultancy perspective to improve sustainability.**
- **Providing technical consultancy support for upgrade and refurbishment projects. Reviewing technical designs and drawings for new or modified stage systems.**
- **Participating in the technical evaluation of supplier and contractor proposals. Ensuring proposed technical solutions are compatible with the actual operating environment of the theatre.**
- **Providing on-site technical support during major events and highly complex performances when required.**
- **Offering immediate advisory solutions for critical technical issues affecting performance.**
- **Reviewing technical riders from visiting companies and advising on feasibility and implementation.**
- **Supporting operational teams in understanding technical limitations and optimizing system use.**
- **Transferring advanced technical knowledge to engineering and technical teams within the theatre.**
- **Providing recommendations to develop technicians' skills in modern stage systems.**
- **Contributing to the development of a technical knowledge base for stage systems. Following global developments in theatre and opera technologies and applying relevant innovations.**
- **Reviewing compliance of stage systems with international safety and quality standards.**
- **Providing recommendations to improve inspection procedures and technical testing and commissioning processes.**
- **Ensuring technical practices align with best-in-class global theatre operation standards.**
- **Analyzing complex faults and providing root-cause solutions to prevent recurrence.**
- **Supporting technical investigations into major incidents or system failures. Proposing innovative technical solutions to ongoing operational challenges.**

### Responsibilities:

- Promoting the principle of mutual respect and strengthening teamwork and collaboration among employees to enhance the work environment.
- Full and comprehensive understanding of all stage systems operations and core maintenance lines for automation systems and electrical switchgear to provide fast and accurate consultancy.
- Performing job tasks efficiently and taking full responsibility for the accuracy of the provided consultancy and reports.
- Direct accountability to the line manager for the safety and efficiency of consultancy and technical performance in accordance with the laws and regulations approved by the Royal Opera House Muscat.
- Full knowledge of the rules, regulations, and policies adopted by the Royal Opera House Muscat and strict compliance with them.
- Full commitment to strict confidentiality and privacy principles in handling any information under their supervision, continuing even after the end of the employment relationship.
- Providing periodic technical and unbiased evaluations and reviews of departmental performance and maintenance quality, and assisting the line manager in approving annual leave plans and the annual work plan for the stage maintenance department.
- Providing advanced engineering consultancy and solutions using Microsoft Office and AutoCAD, and demonstrating advanced knowledge in stress analysis, temporary structure design, and load calculations.

### Job requirements:

#### Qualification:

Bachelor in Engineering (from local or internationally recognized specific field) or any similar specialization

**Experience:** Have a minimum of 7 years proven professional work experience in this specific field, preferable in a large theatrical /events venue

This includes at least 4 years' experience in a senior advisory or supervisory/managerial role in the same field at international theatres or opera houses.

Abilities and skills:

- **Excellent and proven leadership and consultancy skills.**
- **Exceptional communication skills to ensure effective interaction at all levels and with multidisciplinary and multicultural teams.**
- **Ability to work closely with technical teams and artists, understanding and appreciating their performance requirements and providing appropriate technical advice.**
- **Ability to provide clear and simplified technical instructions and guidance to engineering and operational teams.**
- **Strong initiative, self-motivation, and the ability to transfer knowledge and professional expertise to colleagues and Omani staff within the department.**
- **Thorough knowledge of occupational health and safety regulations and principles of equal opportunity.**
- **Flexibility to work long and irregular hours, including weekends, public holidays, night shifts, and during scheduled performances as required by consultancy operational needs.**
- **Ability to supervise on-site operations, monitor handling of heavy materials and equipment, manage loading and unloading operations, and ensure proper housekeeping of technical areas.**

Job description Approval:

Acceptance of Job description:

Date

Supervisor signature

Employee signature